

## Return And Exchange Policy

### ORDER SHIPPED TO ADDRESS IN INDIA

In the unlikely event that any merchandise you have ordered from us is not received in good condition, damaged or defective, or if merchandise delivered, is different from what you had ordered, you may return the merchandise. For the process of return, the product should be unused and in the same condition as you received it with its original packaging & the tags. The merchandise return is valid within 7 days from the date on which these goods were delivered.

### EASY DOMESTIC RETURNS AND EXCHANGES

We offer free reverse pick-up services for all orders shipped within India. If you have placed an order through your Registered Account on a online platform, you can login to your to raise a return request.

The return package will be picked up within 1-2 business days.

Kindly follow the below process for order returns:

Pack the item/s you wish to return in the original delivery package if possible, Please ensure that the product is unused and in the same condition as you received it and all the tags are intact.

Insert the order/invoice sheet and ensure that the parcel is packed properly.

When our courier partner arrives, hand over the parcel. Once we receive the returned courier, the refund process will be initiated for the items returned. Once processed, it may take upto 5-7 working days for the refund amount to get credited at its source.

Return request for online orders can be raised within 7 days of order delivery.

### INTERNATIONAL RETURNS

We do not offer merchandise Exchange or Return on orders shipped internationally. In an unlikely event if any merchandise you have received is in a damaged condition or defective, please reach out to us at [avtconsultingsolutions@gmail.com](mailto:avtconsultingsolutions@gmail.com) within 48 hours of receiving the order. Our representative will guide you further on the return.

Note: There might be duties/taxes applicable when you return items to us, so kindly do not ship anything back to us without writing / intimating us. We will not be liable to pay any duties/taxes arising due to return shipment if shipped without our agreement for the same.